

Your Voice Matters!

Share your thoughts to help us improve and provide better care for you and all our Enrollees.



We Need You!

As a MedStar Family Choice Enrollee, you may be randomly selected for the anonymous Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. This survey helps us see how we're doing and find ways to improve. It takes place February through May 2025. Your feedback is important. **Together, we can make the services you count on even better.**



Watch for the Survey

Keep an eye out for the CAHPS survey in the mail or by phone.



Complete It

Let us know how we're doing—your answers are anonymous.



Make a Difference

Your input helps us improve and be the best we can be!



For More Information

To learn more about the CAHPS survey and its impact, scan the QR code to the right or visit [AHRQ.gov/cahps/surveys-guidance/index.html](https://www.aahrq.gov/cahps/surveys-guidance/index.html).





MedStar Family Choice



If you do not speak and/or read English, please call 888-404-3549 between 8:00 a.m. and 5:30 p.m. A representative will assist you.

Si no habla o/y no lee inglés, llame al 888-404-3549 entre las 8:00 a. m. y las 5:30 p. m. Un representante le atenderá.

Si vous ne parlez pas et/ou ne lisez pas l'anglais, veuillez appeler le 888-404-3549 entre 8h00 et 17h30. Un représentant vous aidera.

Nếu bạn không nói và/hoặc đọc được tiếng Anh, vui lòng gọi 888-404-3549 trong khoảng thời gian từ 8 giờ sáng đến 5 giờ 30 chiều. Một nhân viên đại diện sẽ hỗ trợ bạn.

እንግሊዘኛ የማይናገሩ እና ወይም የማያነቡ ከሆነ እባክዎን ከ 888-404-3549 ድረስ ከጠዋቱ 8:00 እስከ 5:30 ባለው ጊዜ ይደውሉ ። ተወካይ ይረዳዎታል ።

영어를 말하거나 읽지 못하는 경우 오전 8 시부 터 오후 5시 30 분 사이에 888-404-3549로 전 화하십시오. 담당자가 도와 드릴 것입니다.

如果您不会使用英语，请在早上8:00到下午5:30之间拨打888-404-3549。将会有工作人员为您提供帮助。

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