



MedStar Family  
Choice

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MedStarFamilyChoice.com

## PROVIDER ALERT

### MedStar Family Choice Maryland HealthChoice

### Notice of Fax Line Downtime - December 3, 2024

This is a notice to inform you that all MedStar Family Choice Departmental & Individual Associate Fax Lines will be down for approximately two-three hours on **December 3, 2024**, due to scheduled facsimile server updates. The downtime will start at a time between the hours of **4:00 PM and 6:00 PM**.

During this period, we encourage you to hold any fax submissions to ensure that your fax is received once the fax servers are fully operational.

If you have any questions or concerns regarding this communication, please contact **Provider Relations** at **mfc-providerrelations2@medstar.net** or **800-261-3371**. For urgent authorization requests, please reach out to our **Utilization Department** at **800-905-1722, option 2**.

We apologize for any inconvenience this may cause and appreciate your understanding and cooperation.

Sincerely,  
MedStar Family Choice  
[Mfc-providerrelations2@medstar.net](mailto:mfc-providerrelations2@medstar.net)  
[www.medstarfamilychoice.com](http://www.medstarfamilychoice.com)