



Updates to the Provider Manual MedStar Family Choice Maryland HealthChoice Effective January 1, 2024

We have made a few updates to the MedStar Family Choice Maryland HealthChoice Provider Manual.

Please be sure to take the time to review the content as this is an extension of your existing contract. All changes and updates will be effective, January 1, 2024.

The Provider Manual available under the For Maryland HealthChoice Providers section of the MedStar Family Choice website at [MedStarFamilyChoice.com](https://www.MedStarFamilyChoice.com) or directly via [Bit.ly/MFCPRManual](https://bit.ly/MFCPRManual).

A detailed summary of changes are listed below, but please make sure you take the time to review the document in its entirety.

Summary of Changes:
All applicable pages Updated gender specific pronouns to gender neutral pronouns throughout the document
Page 3 Updated Enrollment 1.7 million Marylanders and the Maryland Children’s Health Program Updated HealthChoice weblink to https://health.maryland.gov/mmcp/healthchoice/Pages/Home.aspx Updated ePREP weblink to https://eprep.health.maryland.gov/sso/login.do?
Page 17-18 Removed “Dental Services” from the “The State provides these additional services for pregnant members:” section
Page 29 Replaced Gender Transitioning Services with Gender Affirming Services Replaced gender identity disorder with gender incongruence Added Mobile Integrated Community Health <ul style="list-style-type: none">• We cover mobile integrated services provided by approved EMS agencies for eligible adults.
Page 34 Replaced “The State covers dental services for all children under age 21, HealthChoice adults, former foster care youth up to age 29, and pregnant women” with “The State covers dental services for all members who receive full Medicaid benefits”.



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Page 34-35

Removed “Reversal of gender assignment surgeries” from the “Non-Covered Services and Benefit Limitations by the State” section

Page 77

Added additional language in “Advance Directives” section

- Encourage patients to utilize electronic advance care planning documents.
- MCOs are required to make the Advance Directives Information Sheet available during enrollment and in member publications, on their website, and at the member’s request.

Page 73

Added Advanced Directives Information Sheet Communication Toolkit weblink

https://mhcc.maryland.gov/mhcc/Pages/hit/hit_advanceddirectives/hit_advanceddirectives_communications_toolkit.aspx

For questions related to the MedStar Family Choice Maryland Health Choice Provider Manual, contact the MedStar Family Choice Provider Relations Department at **800-905-1722** or mfc-providerrelations2@medstar.net.

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treat people.**