



MedStar Family  
Choice

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Baltimore, MD 21237  
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F 410-933-2274  
[MedStarFamilyChoice.com](http://MedStarFamilyChoice.com)

### Provider Alert Regarding Prior Authorizations

For July 19, 2024, if possible, please **refrain from sending requests for services to MedStar Family Choice** due to the global technological barrier created by the CrowdStrike security software disruption. Please send these requests on Monday, July 22, 2024. Of course, if delaying a request for services could potentially cause harm to the member, please send today.

Thank you,

MedStar Family Choice  
Utilization Management Department  
410-933-2200, option 2, then option 1

**It's how we  
treat people.**