



**MedStar Family
Choice**

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**IMPORTANT REMINDER
SKILLED NURSING FACILITY LEVEL OF CARE
DISENROLLMENT PROCESS
MEDSTAR FAMILY CHOICE - MARYLAND
SEPTEMBER 7, 2022**

As reminder, MedStar Family Choice (MFC) is responsible to monitor the continued need for nursing facility services and to authorize day of service up to and including the 90th day, as long as the Member continues enrollment with MFC.

Skilled Nursing Facilities and MFC must work collaboratively to manage the members' skilled nursing facility care. As a reminder, MFC members have a 90 day benefit for skilled care in a skilled nursing facility.

MFC requires all skilled nursing facilities to submit a level of care to Telligen beginning on the 75th day for those members who require skilled care beyond 90 days. This allows Telligen time to review, process and notify the skilled nursing facility in advance of the 90th day and for the skilled nursing facility to notify MFC of level of care requests submitted to Telligen, well in advance of the 90th day.

MFC appreciates your help in following this process and ensuring we have the level of care by no later than day 90.

Thank you,

MedStar Family Choice

Utilization Management Team

**It's how we
treat people.**