



Provider Alert

MedStar Family Choice Maryland HealthChoice

Updates to the Provider Manual

Effective September 14, 2022

We have made a few updates to the MedStar Family Choice Maryland HealthChoice Provider Manual.

Please be sure to take the time to review the content as this is an extension of your existing contract. All changes and updates will be effective September 14, 2022.

Provider Manual available under the For Maryland HealthChoice Providers section of the MedStar Family Choice website at [MedStarFamilyChoice.com](https://www.MedStarFamilyChoice.com) or directly via [Bit.ly/MFCPRManual](https://bit.ly/MFCPRManual).

Here is a high-level summary of changes but please make sure you take the time to review the document in its entirety.

Section	Page Number(s)	Notes
Services for Pregnant and Postpartum Women	18 – 19; 39	Amended from 2 months to one year Added language in for doulas and home visiting services
Pharmacy Services and Copays	31	Edited content about copays
MCO Member Appeal Procedures	51	Added content on MFC printed page 51 "If you would like to appeal a decision on a member's behalf, you must obtain the member's consent in writing and submit it to us."
Overpayments	62	Revised content around Overpayments – Notices, Refunds & Recoupments

For questions related to the MedStar Family Choice Maryland Health Choice Provider Manual, contact the MedStar Family Choice Provider Relations Department at **800-905-1722** or mfc-providerrelations2@medstar.net.